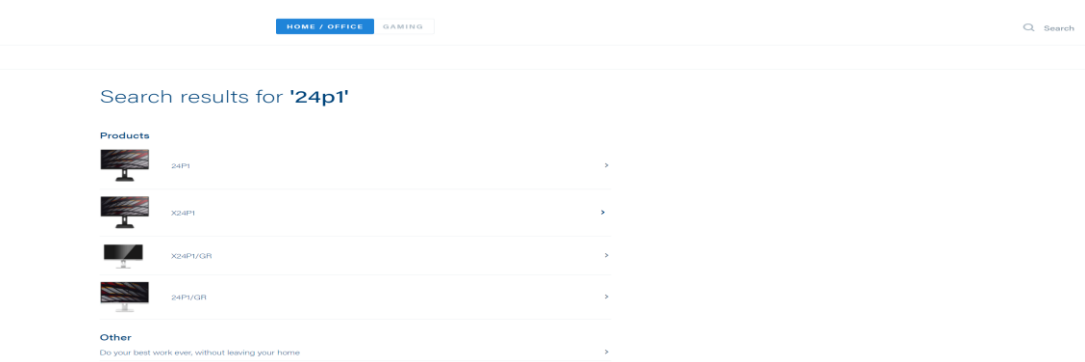
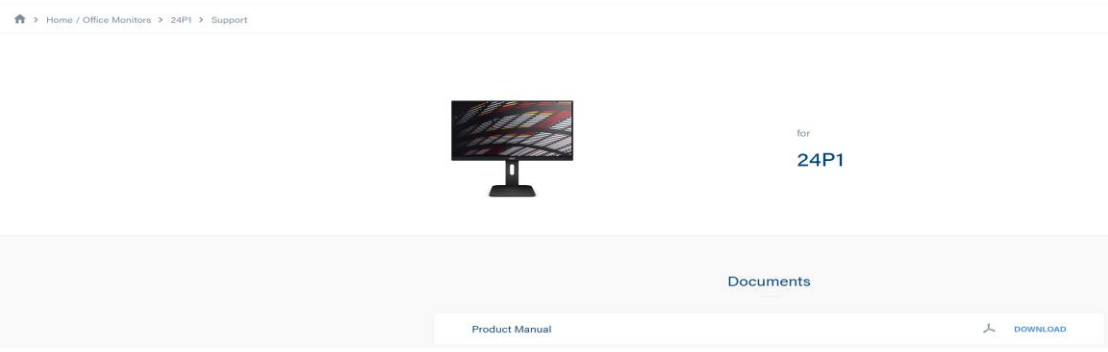
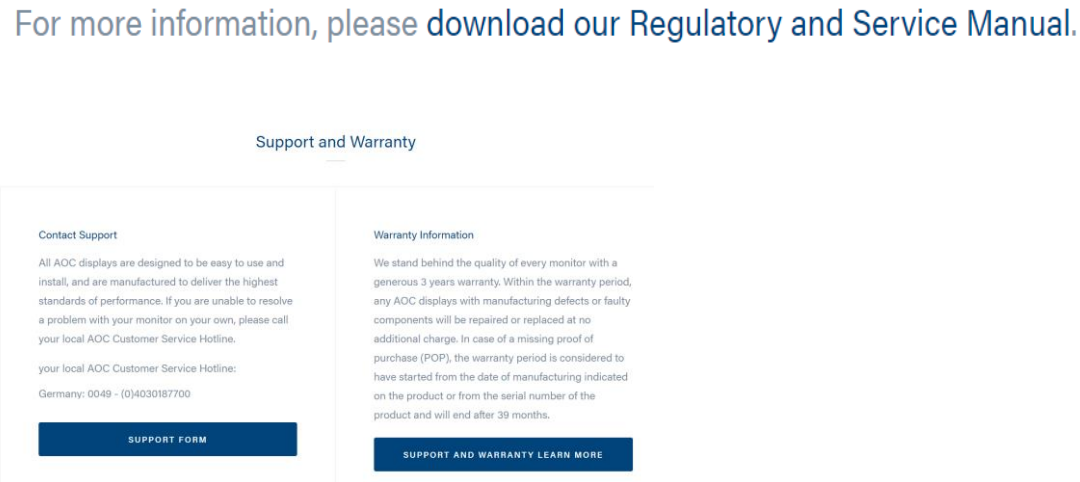


How specified items of EPEAT standard IEEE 1680.1-2018 have been disclosed for AOC products.

Item of IEEE 1680.1-2018	Required(R) or Optional(O)	Requirement	Doc. name and How to meet the requirement	URL and how to find the information
4.3.1.1	R	Identification of materials and components requiring selective treatment should be available via central information or website.	Please refer to <WEEE report> which has description of how to disassembly the product and which components or parts should be selectively treated.	WEEE report is intended for all reuse/recycling facilities and the access account of the below FTP will be provided via e-mail <a href="mailto:lissa.wang@aoc.com">lissa.wang@aoc.com</a> as requested for such WEEE report is confidential. <a href="https://hqsftp.tpv-tech.com">https://hqsftp.tpv-tech.com</a>
4.4.1.1.	R	The manufacturer should inform the purchaser about how to	Please refer to <User Manual> which has Troubleshoot	1. Please refer to the User manual, Regulation & Service Manual shared in the AOC website as below finding them steps: Step 1: login to the web: for EU: <a href="https://eu.aoc.com/en/">https://eu.aoc.com/en/</a> ; for NA: <a href="https://us.aoc.com/en/">https://us.aoc.com/en/</a> ; for Brazil: <a href="http://www.aoc.com.br/">http://www.aoc.com.br/</a>

		<p>obtain repair and replacement service for the product for a minimum of three years from the date of sale.</p>	<p>and &lt;Regulation and Service manual&gt; for the warranty period of at least 3 years for EPEAT registered</p>	<p>Step 2: type in the product model no. in the searching bar;</p>  <p>The screenshot shows a website navigation bar with 'HOME / OFFICE' and 'GAMING' tabs. Below is a search bar with a magnifying glass icon and the text 'Search'. The search results are for '24p1'. Under the heading 'Products', there are four items listed with small monitor icons and model numbers: '24P1', 'X24P1', 'X24P1/GR', and '24P1/GR'. Below this is an 'Other' section with the text 'Do your best work ever, without leaving your home'.</p>
<p>4.4.2.2</p>	<p>O</p>	<p>The manufacturer shall provide service and repair information for the product, excluding external components, on a publicly accessible website.</p>	<p>Please refer to &lt;Regulation and Service manual&gt;, which is written that the spare parts are available for minimum 5 years after point of sale or 2 years after the end of production,</p>	<p>Step 3: choose the right product name you purchased, then you will find product manual once you click the “Support” in the upper right corner which covers the trouble shoot.</p>  <p>The screenshot shows a breadcrumb trail: 'Home / Office Monitors &gt; 24P1 &gt; Support'. Below the trail is a large image of a monitor. To the right of the image, it says 'for 24P1'. Below the image is a section titled 'Documents' containing a single entry: 'Product Manual' with a download icon and the word 'DOWNLOAD'.</p> <p>Step 4: click “SUPPORT AND WARRANTY LEARN MORE” you will find the related warranty information and in the bottom there is link as below:</p>

		<p>It is acceptable for service instructions to exclude information that, as determined by the manufacturer: may expose the user to risk of injury.</p>	<p>whichever is longer.</p>	<p>For more information, please download our Regulatory and Service Manual.</p>  <p>For more information, please download our Regulatory and Service Manual.</p>
<p>4.4.2.3</p>	<p>R</p>	<p>The manufacturer shall declare if spare parts are available for use in the repair of the product, and if available, the length of time the spare</p>		<p>Step 5: In &lt;Regulatory and Service Manual&gt; there is warranty and spare parts service information: minimum 5 years’ service after point of sale or 2 years’ service after the end of production, whichever is longer.</p>

		parts are available after the end of the production.		
4.4.2.5	O	Product upgradeability and reparability for 5 years after the point of sale.	Please refer to <Regulation and Service manual>	As above steps to find the <Regulation and Service manual> which includes product 5 years upgradeability and reparability service after point of the sale.
4.6.1.1	R	Provision of product take back services	As the right contact information for product take back.	As URL link shown in the <AOC Regulation and Service manual>:

				<p>To learn more about our recycling program please visit:</p> <p><b>Only for North and South American, excluding Brazil:</b></p> <p><a href="https://us.aoc.com/en/environmental-policy">https://us.aoc.com/en/environmental-policy</a></p> <p>For EU:</p> <p><a href="https://eu.aoc.com/en/environmental-policy">https://eu.aoc.com/en/environmental-policy</a></p> <p>For Brazil:</p> <p><a href="http://www.aoc.com.br/institucional/sustentabilidade">http://www.aoc.com.br/institucional/sustentabilidade</a></p> <p>(FOR EPEAT CERTIFIED MODELS)</p>
4.8.1.2	O	Product specific greenhouse gas emission-product carbon footprint	Product carbon footprint report has been shown in the AOC website	As above item 4.4.1.1 for how to find the user manual, the product carbon footprint is in the same webpage.

~~END~~